

Questions HCBS Update Meeting

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Q I have a question, what's the difference between quarterlies and the audits? Isn't the quarterlies have the same information? They are charging a lot of money for audits now.. really sad.

A. Quarterly Reports are completed by the provider, whereas the Annual Audit is completed by a CPA certified through Missouri.

Q Is it possible to just allow us to send financial audit reports from our payroll company? This will provide all the documentation you need to show we're paying taxes for the consumers.

A. You as the provider are required to complete quarterly reports and submit and

Q Is there a demo for filling out all tax documents?

A. No. If you have questions or concerns regarding completion of tax documentation, you will need to contact a tax professional for assistance.

Q are financial report still held until asked for?

A. I'm not understanding the question. Per the information provided on the MMAC website regarding financial reports and information presented at update meetings, you as the provider are required to submit quarterly reports 30 days after each quarter and your annual CDS audit is due 150 days after your fiscal year ends.

Q what is it considered if you have trained employee and client on how to use the evv and complete task codes. ... only for them to clock in and out for 3 days and the client threatens to go to another agency if I don't correct and pay; they checked work not provided instead of completed

A. The participant/attendant aren't adhering/complying with what is required you need to report them to DHSS/DSDS as they are required to comply to receive services.

Q It hard to keep worker so can we provide service for the at least 2 to help out during they time of need til we get an aide in to help ...Two times to help the client out.

A. Not sure what you're asking. If you are asking if you are any of your office staff can assist with providing services due to shortages in staffing, you are only allowed a maximum of three days per month.

Q To echo KG, this has happened to us plenty of times. We do everything to train an employee/client to use EVV for In-Home or CDS and they threaten to go to a different agency unless we pay them so we end up losing the client because they refuse to comply more than 5 days out of 30.

A. Same answer as above. If the participant is not complying they need to be reported too DHSS/DSDS.