

MMAC's Provider Communications Portal Is now Live!

Register for the portal at:

<https://modssmmaclogin.my.site.com/ProviderPortal/s/>

The Missouri Medicaid Audit & Compliance (MMAC) created a New Provider Communications Portal.

This Portal will be a secure, efficient method for Providers and MMAC to exchange information and records. The new portal provides a **'One-Stop-Shop', which will allow Providers to:**

- **Update and maintain contact information**, allowing for multiple contacts.
- Submit a form **and supporting documentation for loss or destruction of records.**
- Submit any **required quarterly/annual reports and audits.**
- **Submit forms** and questions.
- Submit an **anonymous complaint or fraud referral.**
- **Choose to receive targeted emails for specific provider types** and retain the communication in the portal.
- **Receive text (SMS) messages.**
- Securely **upload documents** electronically versus U.S. mail or attachments to emails.
- Research Frequently Asked Questions.

The new portal will allow the MMAC team to send the providers **emails and/or text messages** advising that they have important program information requiring their attention.

In addition, new capabilities include **courtesy reminders, such as when the due date for their five-year revalidation** is approaching or when a **required quarterly or annual report is due.**