



Missouri Medicaid Audit and Compliance

MO HealthNet Provider 'Hot Tip of the Week'

December 5, 2011

The Missouri Medicaid Audit and Compliance (MMAC) Unit released their new Web site at www.mmac.mo.gov. The new site provides information on MMAC's programs and responsibilities. Also included are program required forms, information pertaining to compliance issues, provider enrollment, and contracts. The site also features links to pertinent regulatory documents and contact information.

MMAC was established in January 2011 and is responsible for administering and managing Medicaid (Title XIX) audit and compliance initiatives' and managing and administering provider enrollment contracts under the Medicaid program. MMAC is charged with the responsibility of detecting, investigating, and preventing fraud, waste, and abuse of the Medicaid Title XIX, CHIP Title XXI and waiver programs. Those responsibilities include but are not limited to:

- Investigating allegations of Missouri Medicaid program fraud, false reporting, breach of contract, errors in billing, and Medicaid waste and abuse against both providers and participants; and when appropriate referring those cases to the Medicaid Fraud Control Unit within the Missouri Office of Attorney General, local law enforcement agencies or federal government agencies;
- Providing assistance to other state departments and/or divisions to detect, prevent and investigate fraud, waste and abuse of the Missouri Medicaid Program;
- Enrolling Medicaid providers into the Missouri Medicaid Program including periodic re-enrollment (renewing) of providers;
- General...Home and Community Based providers providing services to Department of Health and Senior Services participants;

- Conducting internal audits of Missouri Medicaid programs in various other state agencies including MO HealthNet, Department of Health and Senior Services and Department of Mental Health to ensure consistency and compliance with applicable state and federal laws and regulations;
- Overseeing the Recovery Audit contractor (RAC) program;
- Auditing of managed care organizations and other providers and developing Medicaid fraud and abuse standards for managed care organizations;
- Reviewing and monitoring statewide utilization and program compliance of the Missouri Medicaid fee-for-service providers including conducting post-payment reviews, issuing administrative remedies and detecting patterns of fraud; and
- Conducting reviews of participant activity in reference to physician and pharmacy visits to determine if there is a pattern of abuse which may result in the participant being locked into a specific physician or pharmacy.

MMAC's goal is to provide you with the most up-to-date information regarding Missouri Medicaid audit, compliance, and enrollment issues. Check the [Web site](#) periodically for updated information or contact us directly if you need further assistance.



The MO HealthNet Division provides weekly tips to providers to assist them in receiving timely reimbursement for services provided. As each new tip is posted, existing ones are archived on the same site for easy reference. Please share these weekly tips with your billing staff.