

## MMAC Participant Lock-In Unit Report

November 2017

**Cost-Avoidance:** \$455,233.88

### Lock-In Summary

▪ Biennial cases reviewed:	27
▪ Six-month case follow-up reviews:	25
▪ New Lock-In cases were opened:	55
▪ Watch cases opened:	21
▪ No Abuse cases:	10
▪ PENDS cases open:	434

**Approximate number of active cases:** 1670

### Definitions/Descriptions of Lock-In Terms:

**Biennial Reviews** - Participants are locked in for two years of eligibility. Each month, reviews are conducted for those reaching their two-year mark (two years from the initial lock-in date to a provider).

**Six Month Case Follow-up Reviews** - Monitors participant progress with regard to compliance.

**New Lock-In Cases** – An initial review of 12 months of data indicates a pattern consistent with abuse of services or drugs. As a result, the participant is locked into a physician, pharmacy or both.

**Watch cases** - An initial review of 12 months of data indicates a potential for abuse of services or drugs. An education letter is sent. A six month follow-up review may be done.

**No Abuse** - An initial review of 12 months of data has determined there was no abuse. No further action is taken.

**PENDS** - Participant cases are tracked to ensure lock-in occurs when and if necessary. "PENDS" are cases which are reviewed daily for activity.

**Cost Avoidance** - Dollar amounts denied due to participants being locked in to providers.