



MISSOURI DEPARTMENT OF SOCIAL SERVICES  
MISSOURI MEDICAID AUDIT AND COMPLIANCE  
PROVIDER CONTRACTS  
**CONSUMER DIRECTED SERVICES' GENERAL INFORMATION**

**CONSUMER DIRECTED SERVICES (CDS) include:**

- State Plan Personal Care, which includes but is not limited to:
  - Personal Care – bathing, grooming, dressing, personal hygiene
  - Toileting – ostomy or catheter hygiene; bowel and/or bladder routine; general toileting activities
  - Health – use of transfer devices/mobility issues/prostheses, passive range of motion, manual assistance with medications, treatments, cleaning and maintenance of equipment
  - Housekeeping – cleaning, dusting, bed linens, laundry, trash
  - Meals – meal preparation and/or assistance with eating, washing dishes
  - Transportation – essential shopping/errands, school or employment
- Independent Living Waiver (ILW) – this program offers additional services beyond the limitations of the Consumer Directed State Plan Personal Care program to a limited number of eligible consumers. ILW services include case management, personal care, environmental accessibility adaptations and specialized medical equipment and supplies.

**FUNDING SOURCES**

Services are authorized by DHSS/DSDS or its designee and are reimbursed using two major funding sources:

- Medicaid (Title XIX of the Social Security Act) through MO HealthNet Division (MHD); and
- General Revenue (GR) through the DHSS/DSDS

**STATUTORY AND REGULATORY REQUIREMENTS**

As the applying vendor, it is your responsibility to ensure your company's operating policies and procedures are compliant with all applicable statutory and regulatory requirements. Consumer Directed Services' (CDS) minimum requirements are located in the following state laws, regulations, Provider Manuals and Provider Memos:

- [Section 208.900 through 208.930](#), RSMo - Consumer Directed Services
- [Sections 210.900 through 210.936](#), RSMo – Family Care Safety Registry
- [Sections 210.109 through 210.183](#), RSMo – Abuse or Neglect of child
- [Sections 198.070 and 198.090](#), RSMo – Abuse or Neglect of long-term care facility residents
- [Sections 285.525 through 285.530](#), RSMo - E-Verify
- [Section 565.188](#), RSMo – Report of Abuse
- [Section 610.120](#), RSMo – Closed Records
- [Sections 192.2400 through 192.2505](#), RSMo including:
  - [Section 192.2490](#) – Employee Disqualification List
  - [Section 192.2495](#) – Criminal Background Checks
- [13 CSR 70-3.020](#) – Title XIX Provider Enrollment
- [13 CSR 70-3.030](#) – Sanctions for False or Fraudulent Claims for MO HealthNet Services
- [19 CSR 15-8.100 through .500](#) – Consumer Directed Services
- [19 CSR 30-82.060](#) – Hiring Restrictions – Good Cause Waiver (paragraph 10 only)
- [Program Requirements](#) and [Terms & Conditions](#) of the Participation Agreement for Home and Community Based Care
- Provider Memos - <http://health.mo.gov/seniors/hcbs/memos.php>

**CONSUMER DIRECTED SERVICES**

[Assurances](#)