

MMAC Participant Lock-In Unit Report

November 2019

Cost-Avoidance: \$745,006.51

Lock-In Summary

▪ Biennial cases reviewed:	52
▪ Six-month case follow-up reviews:	34
▪ New Lock-In cases were opened:	58
▪ Watch cases opened:	28
▪ No Abuse cases:	43
▪ PENDS cases open:	368

Approximate number of active cases: 1675

Definitions/Descriptions of Lock-In Terms:

Biennial Reviews - Participants are locked in for two years of eligibility. Each month, reviews are conducted for those reaching their two-year mark (two years from the initial lock-in date to a provider).

Six Month Case Follow-up Reviews - Monitors participant progress with regard to compliance.

New Lock-In Cases - An initial review of 12 months of data indicates a pattern consistent with abuse of services or drugs. As a result, the participant is locked into a physician, pharmacy or both.

Watch cases - An initial review of 12 months of data indicates a potential for abuse of services or drugs. An education letter is sent. A six month follow-up review may be done.

No Abuse - An initial review of 12 months of data has determined there was no abuse. No further action is taken.

PENDS - Participant cases are tracked to ensure lock-in occurs when and if necessary. "PENDS" are cases which are reviewed daily for activity.

Cost Avoidance - Dollar amounts denied due to participants being locked in to providers.