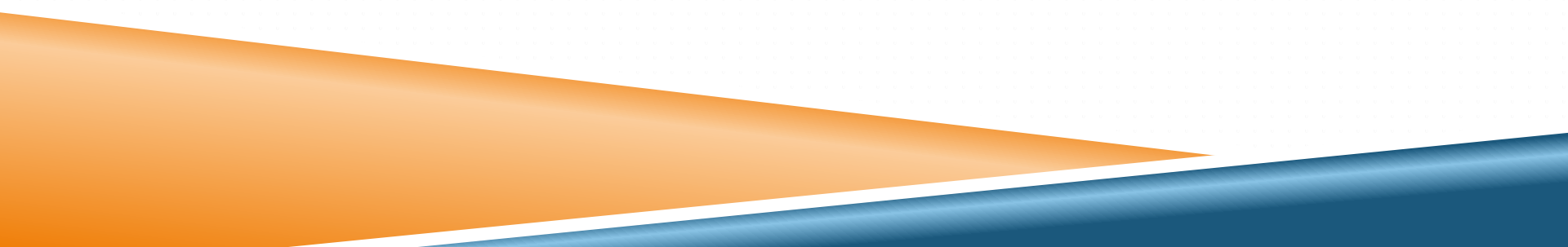


Electronic Visit Verification (EVV)

Terri Woodward, MO HealthNet Division (MHD)
Travis West, Department of Health and Senior Services (DHSS)
Renee Riley, MO HealthNet Division (MHD)

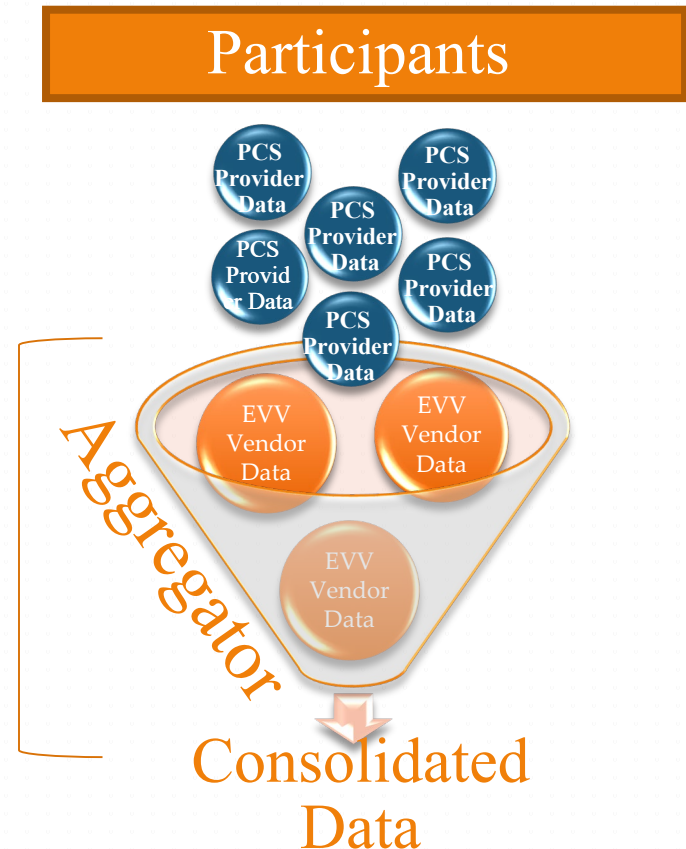
April 2022

21st Century Cures Act

- ❖ Requires all states to use an electronic form of visit verification for all personal care services paid for with Medicaid funds
 - ❖ Implementation of the Electronic Visit Verification (EVV) Aggregator (EAS) November 8, 2021
- 

What is EAS?

- ❖ Collects visit data from all EVV systems operating in Missouri
- ❖ Visit data is standardized against business rules set in Missouri
- ❖ Data is presented for reporting and analysis



PCS Provider Responsibilities

- ❖ Submit visit data to EAS through an EVV vendor
- ❖ Verify that the visit data submitted is in EAS



First Steps

❖ Register Your Vendor



❖ Register for and Complete Training

- Production Credentials
- Submit Data

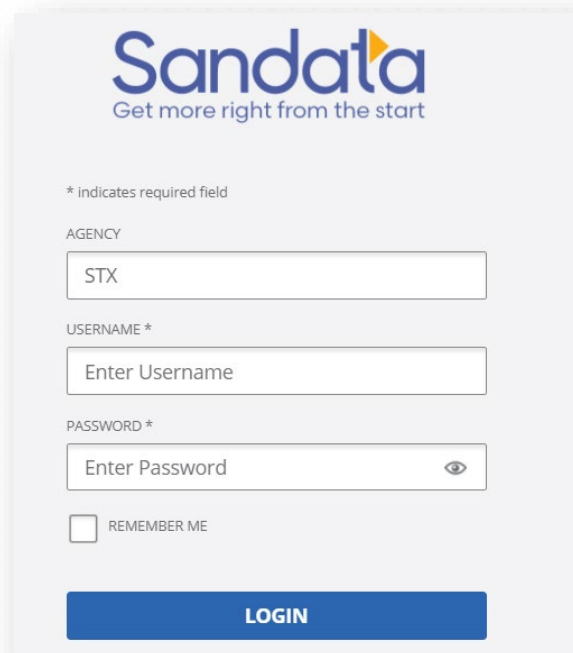


❖ Verify Your Data is in the Aggregator



Verifying Your Data in EAS

Not all of the providers have verified that the data they submitted is in the aggregator.



The image shows a login form for Sandata. At the top is the Sandata logo with the tagline "Get more right from the start". Below the logo is a note: "* indicates required field". The form contains three input fields: "AGENCY" with the value "STX", "USERNAME *" with the placeholder "Enter Username", and "PASSWORD *" with the placeholder "Enter Password" and a toggle icon. Below these fields is a checkbox labeled "REMEMBER ME". At the bottom is a blue "LOGIN" button.

Sandata
Get more right from the start

* indicates required field

AGENCY

STX

USERNAME *

Enter Username

PASSWORD *

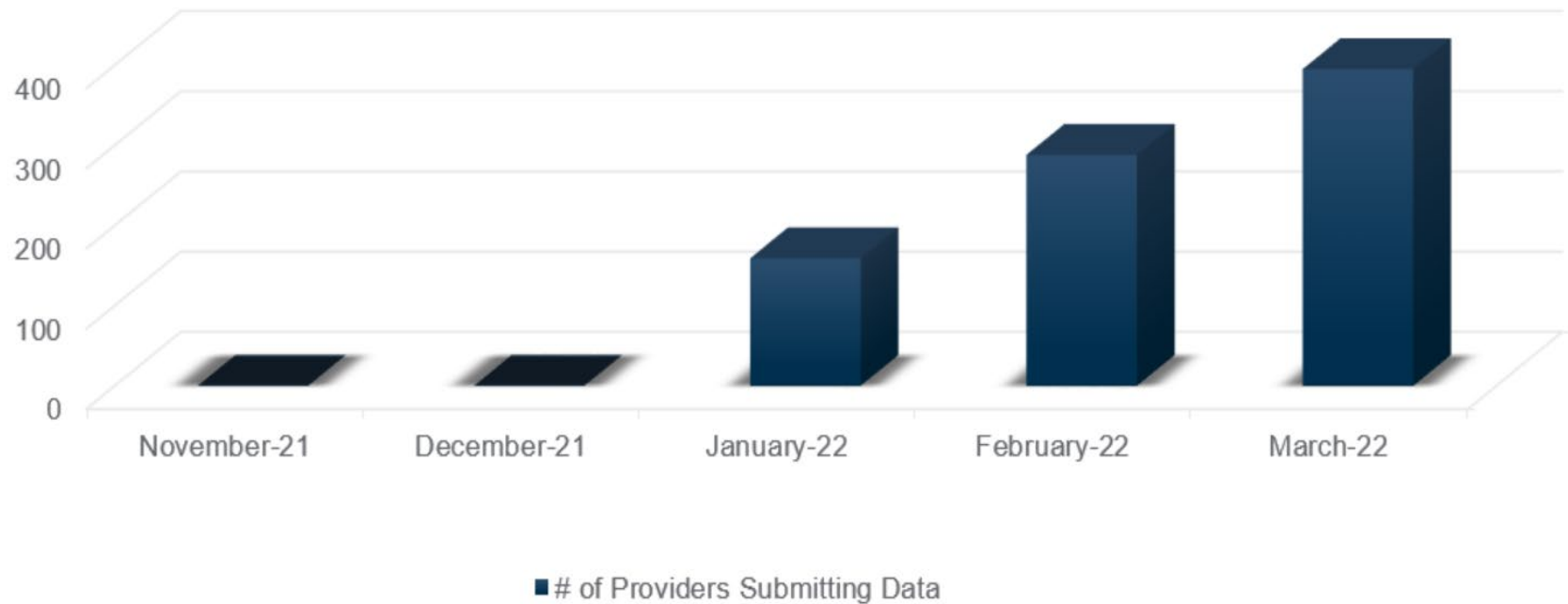
Enter Password

☐ REMEMBER ME

LOGIN

PCS Providers Submitting Data

of Providers Submitting Data



Common Problems

- ❖ Incorrect Provider Numbers
- ❖ Include Reason When Making Manual Adjustments
- ❖ Bundling Units
- ❖ Not Providing Tasks



Provider Type	Procedure Code	Modifier 1	Modifier 2	Modifier 3	Service Description by waiver type and administering agency	Is Task Required?	Applicable Task ID's (see tasks list)
26	S5125	U5			*Special Health Care Needs-Medically Fragile Adult Waiver - Waiver Attendant Care (State Plan PCS limit exhausted)	No	
26	T1019	U4			*Bureau of HIV, STD, and Hepatitis - AIDS Waiver Personal Care (State Plan PCS limit exhausted)	No	
26	T1019	TF			Bureau of HIV, STD, and Hepatitis - State Plan Advanced Personal Care (AIDS Waiver)	No	
26	T1019				Bureau of HIV, STD, and Hepatitis - State Plan Personal Care (AIDS Waiver)	No	
26	T1019	TF			Div of Senior and Disability Services - Advanced Personal Care	Yes	0400-0406
26	T1019	U2			Div of Senior and Disability Services - Consumer Directed Services Personal Care	Yes	0500-0525
26	T1019	U6			*Div of Senior and Disability Services - Independent Living Waiver Personal Care (State Plan PCS limit exhausted)	No	
26	T1019				Div of Senior and Disability Services - Personal Care	Yes	0300-0315
26	T1019	TF	EP		Special Health Care Needs-Healthy Children and Youth - Advanced Personal Care Assistant	No	
26	T1019	EP			Special Health Care Needs-Healthy Children and Youth - Personal Care Assistant	No	
26	T1019	TF			Special Health Care Needs-Medically Fragile Adult Waiver - State Plan Advanced Personal Care Assistant	No	
26	T1019				Special Health Care Needs-Medically Fragile Adult Waiver - State Plan Personal Care Assistant	No	
28	S5120				Div of Senior and Disability Services - Chore	Yes	0100-0105
28	S5130				Div of Senior and Disability Services - Homemaker	Yes	0200-0210
28	S5150	TF			Div of Senior and Disability Services - Advanced Respite	No	
28	S5150				Div of Senior and Disability Services - Basic In-Home Respite	No	

Provider Type Services Tasks

Task Listing 0100-0402

Task ID	Task Description	Task ID	Task Description
0100	Air Mattresses/Bedding	0301	Dietary
0101	Clean Closets/Basement/Attic	0302	Dressing/Grooming (Agency-Model)
0102	Provide In-Home Rodent Control	0303	Med Rel HC Tasks: Clean Bath
0103	Shampoo Rugs	0304	Med Rel HC Tasks: Clean Kitchen
0104	Spray Insects In-Home/OTC Supply	0305	Med Rel HC Tasks: Clean Living Area
0105	Wash Walls/Woodwork	0306	Med Rel HC Tasks: Iron/Mend
0200	Clean Bath (Homemaker)	0307	Med Rel HC Tasks: Laundry (Home/Off Site)
0201	Clean Kitchen (Homemaker)	0308	Med Rel HC Tasks: Make Bed/Change Linens
0202	Clean Living Area	0309	Med Rel HC Tasks: Meals/Dishes
0203	Essential Correspond (Homemaker)	0310	Med Rel HC Tasks: Shop/Errands/Correspond
0204	Iron/Mend	0311	Med Rel HC Tasks: Trash
0205	Laundry (Home/Off Site)	0312	Med Rel HC Tasks: Wash Windows/Blinds
0206	Make Bed/Change Linens	0313	Mobility/Transfer/Position
0207	Meals/Dishes	0314	Self Admin of Meds
0208	Shopping/Errands	0315	Toileting
0209	Wash Windows/Blinds	0400	Aseptic Dressings
0210	Trash (Homemaker)	0401	Asst Trans Device (Advanced Personal Care)
0300	Bathing (Agency-Model)	0402	Bowel Program

Task Listing 0403-0525

Task ID	Task Description	Task ID	Task Description
0403	Catheter Hygiene (Advance Personal Care)	0511	Essential Correspond (Consumer Directed Model)
0404	Non-Injectible Meds	0512	Essential Transportation (Non-Medical; Shopping and Errands)
0405	Ostomy Hygiene (Advanced Personal Care)	0513	Laundry (Home)
0406	Passive ROM (Advanced Personal Care)	0514	Laundry (Off Site)
0500	Asst. Trans Device (Consumer Directed Model)	0515	Make Bed
0501	Asst. with Toileting	0516	Meal Prep/Eating
0502	Bathing (Consumer Directed Model)	0517	Medications
0503	Bowel/Bladder Routine	0518	Mobility/Transfer
0504	Catheter Hygiene (Consumer Directed Model)	0519	Ostomy Hygiene (Consumer Directed Model)
0505	Change Linens	0520	Passive ROM (Consumer Directed Model)
0506	Clean Bath (Consumer Directed Model)	0521	Tidy and Dust
0507	Clean Floors	0522	Trash (Consumer Directed Model)
0508	Clean Kitchen (Consumer Directed Model)	0523	Treatments
0509	Clean/Maintain Equipment	0524	Turning/Positioning
0510	Dressing/Grooming (Consumer Directed Model)	0525	Wash Dishes

Experiencing Challenges?

❖ Upcoming Town Hall with Sandata

- Submit topics of interest to ask.evv@dss.mo.gov

Enforcement



What's Next?

- ❖ Submit Data From January 1, 2021
- ❖ Home Health Care Services (HHCS)
- ❖ Claims Validation



Questions?



Resources

- ❖ General EVV Information
 - [State EVV Webpage](#)
- ❖ Policy and Program Questions
 - Ask.EVV@dss.mo.gov
- ❖ Technical Questions
 - MOAltEVV@sandata.com
 - 1-833-350-5844
- ❖ Aggregator Login
 - [Sandata](#)
- ❖ Register Your Vendor
 - [Register Vendor](#)
- ❖ Register and Complete Training
 - [Sandata Training](#)
- ❖ Difficulty Logging In
 - [Contact Sandata](#)
- ❖ Struggling with Verifying Visits in the Aggregator
 - [Take Online Training Again](#)
- ❖ Challenges Seeing Visit Data in the Aggregator
 - Contact Your Vendor
- ❖ Your EVV Vendor Cannot Successfully Send Your Data
 - [Select a New Vendor](#)